I Mina'Trentai Dos Na Liheslaturan Received Bill Log Sheet

BILL NO.			DATE	DATE	СМТЕ	PUBLIC HEARING	DATE COMMITTEE	
	SPONSOR	TITLE	INTRODUCED	REFERRED	REFERRED	DATE	REPORT FILED	FISCAL NOTES
	Vicente (ben) C.	AN ACT TO ADD A §79108TO CHAPTER	4/29/14	04/30/14	Committee on	07/23/14	09/12/14	Fiscal Note
	Pangelinan	79 OF TITLE 12 GUAM CODE	12:39 p.m.		Public Safety,	4:00 p.m.	2:57 p.m.	Requested
325-32 (COR)		ANNOTATED RELATIVE TO PUBLISHING			Infrastructure, &			4/28/14
325-32 (COK)		CONSUMER COMPLAINTS.			Maritime			Fiscal Note
					Transportation			Received
								7/3/14

THE STATE OF THE S

Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

SEP 0 8 2014

I Mina 155 H	er Judith T. Won Pat, Ed.D. a'Trentai Dos Na Liheslaturan Guåhan Æsler Place ña, Guam 96910	
VlA:	The Honorable Rory J. Respicio Chairperson, Committee on Rules	
RE:	Committee Report on Bill No. 325-32 (COR)	2

Dear Speaker Won Pat:

Transmitted herewith is the Committee Report on Bill No. 325-32 (COR), "An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints"."

Committee vo	otes are as follows:
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Thomas C. Ada

Si Yu'os Ma'åse',

COMMITTEE REPORT ON

Bill No. 325-32 (COR)

"An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints."

August 27, 2014

MEMORANDUM

To: All Members

Committee on Public Safety, Infrastructure and Maritime Transportation

From: Senator Thomas C. Ada

Committee Chairperson

Subject: Committee Report on Bill No. 325-32 (COR)

Transmitted herewith for your consideration is the Committee Report on Bill No. 325-32 (COR), "An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints."

This report includes the following:

- Committee Vote Sheet
- Committee Report Digest
- Copy of Bill No. 325-32 (COR), As Introduced,
- Public Hearing Sign-in Sheet
- Copy of written testimony
- Copy of Fiscal Note/ Waiver
- COR Referral of Bill No. 325-32 (COR)
- Notices of Public Hearing
- Public Hearing Agenda

Please take the appropriate action on the attached vote sheet. Your attention to this matter is greatly appreciated. Should you have any questions or concerns, please do not hesitate to contact me.

Si Yu'os Ma'āse'!

Thomas C. Ada

COMMITTEE VOTE SHEET

<u>Bill No. 325-32 (COR)</u>, "An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints."

COMMITTEE MEMBERS	SIGNATURE	TO DO PASS	TO NOT PASS	TO REPORT OUT ONLY	TO ABSTAIN	TO PLACE IN INACTIVE FILE
SENATOR THOMAS C. ADA						
Chairperson	m_					
SENATOR RORY J. RESPICIO						
Vice Chairperson	1			[
VICE SPEAKER BENJAMIN J.F. CRUZ Member	20		A			
	1					
SENATOR FRANK B. AGUON, JR. Member			110	V4 27 27 27 27 27 27 27 27 27 27 27 27 27		
SENATOR MICHAEL F.Q. SAN NICOLAS Member						
SENATOR ALINE A. YAMASHITA, PH.D. Minority Member	Cy			/		
SENATOR ANTHONY V. ADA Minority Member	9	918				
SENATOR BRANT McCREADIE Minority Member		9.47				

COMMITTEE REPORT DIGEST

I. OVERVIEW

Bill 325-32 (COR) was introduced on April 29, 2014 by Senator Vicente C. Pangelinan and was subsequently referred by the Committee on Rules to the Committee on Public Safety, Infrastructure and Maritime Transportation on April 30, 2014.

The Committee on Public Safety, Infrastructure and Maritime Transportation convened a public hearing on Bill 325-32 (COR) on July 23, 2014 at 4:00 pm in *I Liheslatura*'s Public Hearing Room to receive public testimony on the measure.

Public Notice Requirements

Public Hearing notices were disseminated via email to all senators and all main media broadcasting outlets on July 15, 2014 (5-Day Notice), and again on July 18, 2014 (48-Hour Notice).

Senators Present

Vice Speaker Benjamin J.F. Cruz

Senator Thomas C. Ada,

Senator Michael F. Q. San Nicolas

Committee Member

Committee Member

The public hearing was Called-to-Order at 4:01pm.

II. SUMMARY OF TESTIMONY AND DISCUSSION

Chairperson Ada: We are going to go ahead and proceed with Bill 325, an act to add section 79108 to Chapter 79 Title 12 relative to publishing consumer complaints. Senator Ada calls on Mr. Joaquin Flores who will be providing a written testimony as well as Mr. Simon Sanchez who will be providing an oral testimony.

Mr. Joaquin Flores.

General Manager, Guam Power Authority.
Oral and Written Testimony, Please see attached

Mr. Flores: We are currently tracking consumer complaints and concerns, but have not yet formalized it through a publication as requested by Bill 325-32. Guam Power Authority is already performing these responsibilities for maintaining a database. We are in full support of bill 325-32.

Chairperson Ada: So with the database that you have right now. Are you able to, on an annual basis provide statistics for: 1. The number of complaint cases that are pending. 2. The number of cases that are responded too as well as 3. Are they statistically available?

Mr. Flores: Notwithstanding providing customer and employee privacy issues. I think we have an aging of when complaints were submitted and concerns or description of these

concerns. Mr. Flores believes that it is just a matter of developing a formal SOP within GPA to do what the bill asks if requested.

Vice Speaker Cruz: I have no questions and will listen to Simon Sanchez first.

Mr. Simon Sanchez

CCU Vice Chairman GPA.

Mr. Sanchez: We first saw this legislation and talked about what constitutes a complaint. We also pointed out the problems that occur with these the complaints. The first problem is the amount of complaints called in on a regular basis and secondly, is placing these complaints into categories accordingly to the extent of the complaint. Once these issues are resolved, it would allow us to resolve these complaints in a meaningful way, so that they will be able to make a meaningful report on the complaints. Mr. Sanchez likes that the bill gives the CCU a little more discretion to develop a program if the body wants to add a little more clarity to help us. The SOP will help clarify the best mechanisms to deal with these reports and complaints. The intention of bill 325-32 is the accountability for reports and complaints. Mr. Sanchez supports the bill and appreciates any guidance that the senators have to offer in regards to bill 325-32.

Vice Speaker Cruz: Had asked Senator Ben Pangelinan's office to write a short statement of what was the Senator's intent of this bill.

Please see attached statement:

Chairperson Ada: Thanks everyone and deems bill 325-32 (COR) heard.

III. FINDINGS AND RECOMMENDATIONS

The Committee on Public Safety, Infrastructure and Maritime Transportation hereby reports out Bill 325-32 (COR), as Introduced by the Committee, with the recommendation

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN 2014 (Second) Regular Session

Bill No. 325-32 (COR)

Introduced by:

*

V.C. Pangelinan

AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings and Intent. *I Liheslaturan Guåhan* finds that pursuant to § 12001.1 and § 12001.2 Chapter 12 of Title 12 Guam Code Annotated, the ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These rights take into consideration the single choice residents have when selecting public utility providers and the inevitable increase of utility rates over time. The Ratepayer Bill of Rights establishes methods of communication to inform the general public about proposed rate increases, the finances of a Public Utility and allows for input and participation regarding any proposed rate increases.

I Liheslaturan Guåhan also recognizes the importance that the Ratepayer Bill of Rights affords the public and seeks to further empower ratepayer voices to include consumer complaints filed with public utility services. It is the intent of I Liheslaturan Guåhan to ensure ratepayer concerns are addressed and accurately communicated by establising additional measures that will be necessary to facilitate the distribution of ratepayer concerns among members of the Consolidated Commission on Utilities, the Public Utilities Commission and the people of Guam.

Section 2. § 79108 is hereby added to Chapter 79 of Title 12 Guam Code Annotated to read as follows:

"§79108 Publishing Consumer Complaints.

Within ninety (90) days of the enactment of this section, the Commission shall adopt a policy via Board Resolution, that establishes the acceptance, review and, distribution of Consumer complaints filed with either the Guam Power Authority or Guam Waterworks Authority. Such policy shall include the creation of a reporting template, herein referred to as the Consumer Complaint Report, which will categorize the type of complaint lodged with each entity, the date the complaint was lodged, and the manner in which said complaint was addressed.

The Commission shall publish the Consumer Complaint Report on the twentieth (20th) day following the end of each calendar month on its website and shall transmit the same within fifteen (15) days after the end of every calendar quarter, to *I Maga'låhen Guåhan*, the Speaker of *I Liheslaturan Guåhan* and the Public Utilities Commission."

Section 2. Effective Date. This Act *shall* become effective upon enactment.

Committee on Public Safety, Infrastructure and Maritime Transportation Public Hearing July 23, 2014 4:00 pm 1 Liheslaturan Guåhan, Hagåtña

Bill 325-32(COR) V.C. Pangelinan

An act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to publishing consumer complaints.

NAME (please print) JUADHIN FLARS SIMON SANCHER	AGENCY/ ORGANIZATION	ORAL TESTIMONY	WRITTEN TESTIMONY	IN FAVOR	NOT IN FAVOR	CONTACT NUMBER
JUADHIN FWARS	GPA					
SIMON SANCIHER	c C N					
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GUAM POWER AUTHORITY

ATURIDÅT ILEKTRESEDÅT GUAHAN P.O.BOX 2977 • AGANA, GUAM U.S.A. 96932-2977

July 22, 2014

Senator Thomas C. Ada, Chairman Thirty-first Guam Legislature 155 Hesler Street Hagatna, Guam 96910

Subject:

Testimony on Bill 325-32

Dear Senator Ada:

The Guam Power Authority (GPA) is in full support of **Bill 325-32**, "AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS". In line with this bill, GPA's Internal Audit office has already been tasked to track customer complaints. Henceforth, GPA will develop a Standard Operating Procedure (SOP) to ensure compliance with Bill 325-32 for the purpose of publishing GPA rate payer concerns. Through the new SOP, the Authority will ensure that customer and employee privacy rights are protected.

GPA makes every effort to ensure Authority rate payers concerns are properly addressed to improve services. Thank you for the opportunity to submit written testimony for Bill 325-32.

Sincerely,

JOAQUIN C. FLORES, P.E. GENERAL MANAGER

JCF/MRC/JGA:vjs

cc:

Consolidated Commission on Utilities

Governor of Guam

Bill 325-34

This bill was introduced as a way of further empowering Guam ratepayers by expanding communications between and among the people of Guam, the Public Utilities Commission and the Consolidated Commission on Utilities. One of the main ways to accomplish this, outside of the Ratepayer Bill of Rights, was to establish a procedure for distributing ratepayer complaints. Additionally, the bill if passed into law will hold the power and water utility agencies and their governing bodies accountable for addressing each complaint. There may be individual procedures that each utility agency has to collect and address such concerns but with this bill there will be one uniform standard to collect, address, distribute and communicate consumer complaints filed against the Guam Power Authority and the Guam Waterworks Authority. In the end, Bill 325-34 will complement the intent of the Ratepayer Bill of Rights to further serve and empower the ratepayers of Guam and provide an avenue to ensure ratepayer voices are heard and addressed.

Bill 326-34

With the cost of petroleum products increasing year after year and federal environmental legislation requiring reduced emission levels, the government of Guam has had to find solutions to meet power demand and federal requirements. Both public and private entities have begun to invest in systems that address their demands and limitations while remaining in compliance with federal regulations. The idea behind net metering came about as a way to promote private investments in renewable energy. With the net metering program established here in Guam, we have begun this process of encouraging renewable energy investments. Bill 326-34 will amend the current net metering law to increase non-residential capacity from 100kw to 250kw. By increasing the customer generator power service entrance capacity, we will in essence be further encouraging more investments in renewable energy such as the photovoltaic renewable energy system investment installed at the St. Francis School in Yona. With access to renewable energy growing, this law will help other schools or private entities to really think about

COMMITTEE ON RULES

I Mina'trentai Dos na Liheslaturan Guahan • The 32nd Guam Legislature 155 Hesler Place, Hagātña, Guam 96910 • www.guamlegislature.com E-mail: rmyforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator Rory J. Respicio CHAIRPERSON MAJORITY LEADER

Senator

Member

July 2, 2014

Senator Thomas C. Ada VICE CHAIRPERSON Assistant Majority Leader

Vicente (Ben) C. Pangelinan

To: Rennae Meno

Memorandum

Clerk of the Legislature

From:

Senator Rory J. Respicio

Majority Leader & Rules Chair

Subject:

Fiscal Notes

Speaker Judith T.P. Won Pat, Ed.D. Member

Senator Dennis G. Rodriguez, Ir. Member

> Vice-Speaker Benjamin LF, Cruz Member

Legislative Secretary Tina Rose Muña Barnes Member

Senator Frank Blas Aguon, Jr. Member

Senator Michael F.Q. San Nicolas Member

> Senator V. Anthony Ada Member MINORITY LEADER

Senator Aline Yamashita Member Hafa Adai!

Attached please find the fiscal notes for the bill numbers listed below. Please note that the fiscal notes are issued on the bills as introduced.

FISCAL NOTES:

Bill No. 318-32(LS)

Bill No. 325-32(COR)

Bill No. 326-32(COR)

Bill No. 332-32(LS)

Bill No. 354-32(COR)

Please forward the same to MIS for posting on our website. Please contact our office should you have any questions regarding this matter.

Si Yu'os ma'āse'!

671 4722825 09:23.46 a.m. 07-03-2014 2716



BUREAU OF BUDGET & MANAGEMENT RESEARCH

OFFICE OF THE GOVERNOR
Post Office Box 2950, Hagâtña Guam 96932

EDDIE BAZA CALVO GOVERNOR JOSE S. CALVO ACTING DIRECTOR

RAY TENORIO
LIEUTENANT GOVERNOR

JOHN AB PANGELINAN ACTING DEPUTY DIRECTOR

JUL 0 3 2014

Senator Rory J. Respicio
Chairperson, Committee on Rules
I Mina'trentai Dos na Liheslaturan Guåhan
The 32nd Guam Legislature
155 Hesler Place
Hagåtna, Guam 96932

Hafa Adai Senator Respicio:

Transmitted herewith is Fiscal Note on the following Bill Nos.: 318-32(LS), 325-32(COR), 326-32(COR), 332-32(LS), and 354-32(COR).

If you have any question(s), please do not hesitate to call the office at 475-9412/9106.

Acting Director

Enclosures

ce: Senator Vicente (ben) Pangelinan

Bureau of Budget & Management Research Fiscal Note for Bill No. 325-32 (COR)

AN ACT TO ADD A \$79108 TO CHAPTER 79 (F TITLE 12 GUAN	I CODE ANNOTATED	RELATIVE TO I	PUBLISHING
CONSUMER COMPLAINTS.				

Daparimest/Age	ncy Appropriation Information	
Dept./Agency Affected: Guam Power Authority	Dept./Agency Head: Joaquin Flores	
Department's General Fund (GF) appropriation(s) to date:		-
Department's Other Fund (Specify) appropriation(s) to date:		
Total Department/Agency Appropriation(s) to date:		\$0

Fund Source Information of Proposed Appropriation						
	General Fund:	(Specify Special Fund):	Total:			
FY 2013 Unreserved Fund Balance ¹						
FY 2014 Adopted Revenues	S0	02	\$0			
FY 2014 Appro. <u>(P.1., 32.868)</u>	\$0	\$0	50			
Sub-total:	\$0	\$0	50			
Less appropriation in Bill	\$0	50	\$0			
Total:	So	\$0	\$0			

		E)	stimated Fiscal Impa	et of Bill		
	One Full Fiscal Year	For Remainder of FY 2014 (if applicable)	FV 2015	FY 2016	FY 2017	FY 2018
General Fund	20	\$0	\$9	\$0	\$0	50
(Specify Special Fund)	\$0	\$0	50	\$0	so	SÚ
Total	<u>50</u>	<u>\$0</u>	<u>50</u>	<u>\$0</u>	<u> </u>	<u>\$0</u>

1. Does the bill contain "revenue generating" provisions? If Yes, see attachment			f	Yes	/x/	No
2. Is amount appropriated adequate to fund the intent of the appro	printien? /u/	N/A	11	Yes	11	Ne
If no, what is the additional amount required? \$	•	N/A				
3. Does the Bill establish a new program/agency?			11	Yes	/x/	Ne
If yes, will the program duplicate existing programs/agencies?	11	N/A	1.7	Yes	111	No.
Is there a federal mandate to establish the program/agency?			1.7	Yes	/x/	No
4. Will the enactment of this Bill require new physical facilities?			1.1	Yes	/x/	No
5. Was Fiscal Note coordinated with the affected dept./agency? If i	io, indicate reason:		/x/	Yes	11	Ne
\ / / Requested agency comments not received by due date	/ / Other:					

	2. It so a recent trace contribution with th	e surecten nebruskench: 31 no*1	INUICATE LESSON:	/1/ 1 CS	/ / Ne
	\ \ / Requested agency comments not:	received by due date	/ /Other:		
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	Matt Quinata	00 <u>0 0 0 7</u> 014	Age S. Calvo, Acting B	BMR Director	

Footnotes:	
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Please see attached to fiscal note.

671 4722825 09:25:03 a.m. 07-03-2014 7./16

Comment on Bill No. 325-32 (COR)

The intent of the bill is to require the Guam Power Authority and the Guam Water Authority to create and publish a consumer complaint report on their websites and transmit same report to the Governor of Guam and Legislature on a monthly basis. These two (2) Authorities support transparency; however, with the hundreds of interactions each day in customer service areas, processing of permits and management issues; concerns have been made for the need to clarify and define the word, "complaint." For example, will complaints resulting in same day resolution be part of the report? With the passage of this bill, these two (2) authorities will have to dedicate resources (people and money) for the management and implementation of this unfunded program mandate. Resources may not be available. The estimated cost for implementing this program is not available at this time. However, with the dedication of personnel resources to gather, monitor and prepare the report on a monthly basis, cost will be significant to comply with the mandate of this proposed bill.

COMMITTEE ON RULES

I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature 155 Hesler Place, Hagatña, Guam 96910 • www.guamlegislature.com

E-mail: roryforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator Rory J. Respicio CHAIRPERSON Majority Leader

May 5, 2014

Senator

Thomas C. Ada VICE CHAIRPERSON Assistant Majority Leader VIA E-MAIL

john.rios@bbmr.guam.gov

Senator

Vicente (Ben) C. Pangelinan Member

Speaker Judith T.P. Won Pat, Ed.D. Member

Senator

Dennis G. Rodriguez, Jr. Member

> Vice-Speaker Benjamin J.F. Cruz Member

Legislative Secretary Tina Rose Muña Barnes Member

> Senator Frank Blas Aguon, Jr. Member

Senator Michael F.Q. San Nicolas Member

> Senator V. Anthony Ada Member MINORITY LEADER

Senator Aline Yamashita Member

John A. Rios

Director

Bureau of Budget & Management Research

P.O. Box 2950

Hagåtña, Guam 96910

RE: Request for Fiscal Notes-Bill Nos. 325-32 (COR) through 330-32(COR)

Hafa Adai Mr. Rios:

Transmitted herewith is a listing of I Mina'trentai Dos na Liheslaturan Guåhan's most recently introduced bills. Pursuant to 2 GCA §9103, I respectfully request the preparation of fiscal notes for the referenced bills.

Si Yu'os ma'åse' for your attention to this matter.

Very Truly Yours,

Senator Rory J. Respicio

1 Cory J. Respicio

Chairperson of the Committee on Rules

Attachment (1)

Cc: Clerk of the Legislature

Bill Nos.	Sponsors	Title
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A \$79108TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.
326-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO AMEND A §8502 CHAPTER8OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO INCREASING THE CAP ON CUSTOMER-GENERATOR POWER SERVICE ENTRANCE CAPACITY FOR NON- RESIDENTIAL CLASS CUSTOMERS.
327-32 (COR)	T. R. MUÑA BARNES	AN ACT RELATIVE TO AMENDING 12 GCA § 5135 (D) TO PLACE THE GHURA 500 LOT SALE FUND UNDER THE CUSTODIANSHIP, DISCRETION AND PURVIEW OF THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY.
328-32 (COR)	T.C. Ada R.J. Respicio	AN ACT TO APPROVE AND ADOPT THE CIP SCHEDULE AND LAND USE DESIGNATIONS IN THE JOSE D. LEON GUERRERO COMMERCIAL PORT OF GUAM MASTER PLAN UPDATE 2013 REPORT.
329-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT NO. 2-1 NEW, TRACT 132, MUNICIPALITY OF AGAT, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE (C).
330-32 (COR)	Chrìs M. Dueñas	AN ACT TO REZONE LOT 2-R3, BLOCK 2, TRACT 172, MUNICIPALITY OF DEDEDO, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE

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E-mail: roryforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator Rory J. Respicio Chairperson Majority Leader

April 30, 2014

Senator Thomas C. Ada VICE CHAIRPERSON ASSISTANT MAJORITY LEADER

Senator

Vicente (Ben) C. Pangelinan Member

Speaker Judith T.P. Won Pat, Ed.D. Member

Senator Dennis G. Rodriguez, Jr. Member

> Vice-Speaker Benjamin J.F. Cruz Member

Legislative Secretary Tina Rose Muña Barnes Member

Senator Frank Blas Aguon, Jr. Member

Senator Michael F.Q. San Nicolas Member

Senator
V. Anthony Ada
Member
MINORITY LEADER

Senator Aline Yamashita Member

MEMORANDUM

To: Rennae Meno

Clerk of the Legislature

Attorney Therese M. Terlaje Legislative Legal Counsel

From: Senator Rory J. Respicio

Chairperson of the Committee on Rules

Subject: Referral of Bill No. 325-32(COR)

As the Chairperson of the Committee on Rules, I am forwarding my referral of Bill No. 325-32(COR).

Please ensure that the subject bill is referred, in my name, to the respective committee, as shown on the attachment. I also request that the same be forwarded to all members of *I Mina'trentai Dos na Liheslaturan Guåhan*.

Should you have any questions, please feel free to contact our office at 472-7679.

Si Yu'os Ma'åse!

Attachment

I Mina'Trentai Dos Na Liheslaturan Received Bill Log Sheet

BILL NO.	SPONSOR	TITLE	DATE INTRODUCED	DATE REFERRED	CMTE REFERRED	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	FISCAL NOTES
325-32 (COR)	Pangelinan	AN ACT TO ADD A §79108TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.	4/29/14 12:39 p.m.	04/30/14	Committee on Public Safety, Infrastructure, & Maritime Transportation			Fiscal Note Requested 4/28/14 Fiscal Note Received 7/3/14

Senator Thomas C. Ada



Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation I Mina'trentai Dos Na Liheslaturan Guàhan • 32nd Guam Legislature

July 15, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: 1st Notice: Public Hearing – July 23, 2014 – 4:00pm

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

4:00pm

The Executive Appointment of Ms. Marian Pizarro to serve as a General Member Representative to the Guam Contractors License Board.

Bill 325-32 (COR) V.C.Pangelinan

An act to add a §79108 to Chapter 79 Title 12 Guam Code Annotated relative to publishing consumer complaints.

Bill 326-32 (COR) V.C.Pangelinan

An act to amend §8502 Chapter 8 Title 12 Guam Code Annotated relative to increasing the cap on customer generator power service entrance capacity for non-residential class customers.

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32 (COR) or Bill 326-32 (COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office, our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until Friday, August 1, 2014 at 5:00 pm. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at 473-3301. Please feel free to contact my office should you have any questions or concerns.

Si Yu'os Ma'ase.

Z C Q

Thomas C. Ada



Blaine Dydasco <bdydasco@senatorada.org>

1st Notice: Public Hearing - July 23, 2014 - 4:00pm

6 messages

Blaine Dydasco <bdydasco@senatorada.org>

Tue, Jul 15, 2014 at 2:17 PM

To: phnotice@guamlegislature.org, Media <media@senatorada.org>

Cc: William Brennan <will@senatorada.org>, Tony Perez <tony@senatorada.org>, Blaine Dydasco

 dasco@senatorada.org>

Bcc: David Leddy <dleddy@guamchamber.com.gu>, ccastro@guamchamber.com.gu, rdelgado@guamchamber.com.gu, eduardo.ordonez@clb.guam.gov, ronnie.santos@clb.guam.gov, maria.perez@clb.guam.gov, toma@blackguam.com, achan@hawaiianrock.com, Sonny Ada <sonnyada@guam.net>, samlaiams@aol.com, carl.dominguez@dpw.guam.gov, jessie.palican@dpw.guam.gov, antoinette.cruz@dpw.guam.gov, jflores@gpagwa.com, mcamacho@gpagwa.com, sblas@gpagwa.com, freyes@gpagwa.com, jsablan@gpagwa.com, vsablan@gpagwa.com, Simon Sanchez <gdcmgr@ite.net>, jbenavente@gpagwa.com, isablan@gpagwa.com, bill_hagen@hotmail.cm, jvoacolo@micronesiarenewableenergy.com, president@ghra.com, jeffcharjohnson@hotmail.com, ipalomo@guampuc.com, horeckylaw@teleguam.net, jalcantara@tgalaw.net, VSPinkney@tgalaw.net, kathyb@guamwaterworks.org, Cruz Tom <thoopself="text-action-com">thomas@guamwaterworks.org>, Marian Pizarro

<marian@marianascollection.com>

July 15, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: 1st Notice: Public Hearing – July 23, 2014 – 4:00pm

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

4:00pm

1 of 9 7/25/14, 10:16 AM

The Executive Appointment of <u>Ms. Marian Pizarro</u> to serve as a General Member Representative to the Guam Contractors License Board.

Bill 325-32(COR) V.C.Pangelinan

An act to add a §79108 to Chapter 79 Title 12 Guam Code Annotated relative to publishing consumer complaints.

Bill 326-32(COR) V.C.Pangelinan

An act to amend §8502 Chapter 8 Title 12 Guam Code Annotated relative to increasing the cap on customer generator power service entrance capacity for non-residential class customers.

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32 (COR) or Bill 326-32 (COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office, our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until Friday, August 1, 2014 at 5:00 pm. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at 473-3301. Please feel free to contact my office should you have any questions or concerns.

Si Yu'os Ma'ase.

Thomas C. Ada

Office of Senator Tom C. Ada I Mina' Trentai Dos Na Liheslaturan Guahan-32nd Legislature Office (671) 473-3301

PH notice for 7-23-14.pdf 517K

Mail Delivery Subsystem <mailer-daemon@googlemail.com> To: bdydasco@senatorada.org

Tue, Jul 15, 2014 at 2:18 PM

Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation I Mina'trentai Dos Na Liheslaturan Gudhan • 32nd Guam Legislature

July 18, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: 2nd Notice: Public Hearing – July 23, 2014 – 4:00pm

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

4:00pm

The Executive Appointment of Ms. Marian Pizarro to serve as a General Member Representative to the Guam Contractors License Board.

BiH 325-32 (COR) V.C.Pangelinan

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Si Yu'os Ma'ase.

L C Q

Thomas C. Ada



Blaine Dydasco

bdydasco@senatorada.org>

2nd Notice: Public Hearing-July 23, 2014 - 4:00pm.

7 messages

Blaine Dydasco

bdydasco@senatorada.org>

Fri, Jul 18, 2014 at 12:23 PM

To: phnotice@guamlegislature.org, Media <media@senatorada.org>

Cc: William Brennan <will@senatorada.org>, Coy Torres <coy@senatorada.org>, Tony Perez <tony@senatorada.org>

Bcc: David Leddy <dleddy@guamchamber.com.gu>, ccastro@guamchamber.com.gu, rdelgado@guamchamber.com.gu, eduardo.ordonez@clb.guam.gov, ronnie.santos@clb.guam.gov, maria.perez@clb.guam.gov, toma@blackguam.com, achan@hawaiianrock.com, Sonny Ada <sonnyada@guam.net>, samlaiams@aol.com, carl.dominguez@dpw.guam.gov, jessie.palican@dpw.guam.gov, antoinette.cruz@dpw.guam.gov, jflores@gpagwa.com, mcamacho@gpagwa.com, sblas@gpagwa.com, freyes@gpagwa.com, jsablan@gpagwa.com, vsablan@gpagwa.com, Simon Sanchez <gdcmgr@ite.net>, jbenavente@gpagwa.com, Isablan@gpagwa.com, bill_hagen@hotmail.cm, jvoacolo@micronesiarenewableenergy.com, president@ghra.com, jeffcharjohnson@hotmail.com, lpalomo@guampuc.com, horeckylaw@teleguam.net, jalcantara@tgalaw.net, VSPinkney@tgalaw.net, kathyb@guamwaterworks.org, Cruz Tom <thooms@guamwaterworks.org>, Marian Pizarro <marian@marianascollection.com>

July 18, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: 2nd Notice: Public Hearing – July 23, 2014 – 4:00pm

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<u>4:00pm</u>

Tof 9 7/25/14, 10:18 AM

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Bill 326-32(COR) V.C.Pangelinan

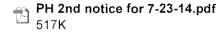
An act to amend §8502 Chapter 8 Title 12 Guam Code Annotated relative to increasing the cap on customer generator power service entrance capacity for non-residential class customers.

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32 (COR) or Bill 326-32 (COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office, our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until Friday, August 1, 2014 at 5:00 pm. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at 473-3301. Please feel free to contact my office should you have any questions or concerns.

Si Yu'os Ma'ase.

Thomas C. Ada

Office of Senator Tom C. Ada I Mina' Trentai Dos Na Liheslaturan Guahan-32nd Legislature Office (671) 473-3301



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Fri, Jul 18, 2014 at 12:23 PM

Listserv: phnotice@guamlegislature.org As of July 7, 2014

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Listserv: phnotice@guamlegislature.org As of July 7, 2014

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xiosormd@yahoo.com	
ylee2@guam.gannett.c	com
zita@mvguam.com	
zpalomo@guamag.org	

Media media@senatorada.org

Email addresses of all media contacts (for press releases)

Change group info : Delete group :

Members

Roles and permissions

Nicknames

Add new members You can add both users and other groups.

Type names, usernames, email addresses

Add as Member 4

	*ioma	Form No. defenses	
	Name	Email address	Role
-	All users within Office of Senator Tom Ada		Owner
.1	amier@mvguam.com	amier@mvguam.com	Member
.:	bmkelman@guampdn.com	bmkelman@guampdn.com	Member
	breakfastshowk57@gmail.com	breakfastshowk57@gmail.com	Member
:	clynt@spbguam.com	clynt@spbguam.com	Member
	contact@guambcc.org	contact@guambcc.org	Owner
:	dcrisost@guampdn.com	dcrisost@guampdn.com	Member
-	dmgeorge@guampdn.com	dmgeorge@guampdn.com	Member
	dtamondong@guampdn.com	dtamondong@guampdn.com	Member
	editor@mvguam.com	editor@mvguam.com	Member
7	gdumat-oi@guampdn.com	gdumat-oi@guampdn.com	Member
	gerrypartido.mvguam8@gmail.com	gerrypartido.mvguam8@gmail.com	Member
11:	jac.cherry@gmail.com	jac.cherry@gmail.com	Member
. :	jason@kuam.com	jason@kuam.com	Member
.7	joy@mvguam.com	joy@mvguam.com	Member
	jtyquiengco@spbguam.com	jtyquiengco@spbguam.com	Member
	kenq@kuam.com	kenq@kuam.com	Member
:	kevin@spbguam.com	kevin@spbguam.com	Member
	krystal@kuam.com	krystal@kuam.com	Member
	kstokish@gmail.com	kstokish@gmail.com	Member
	life@guampdri.com	life@guampdn.com	Member
:	llmatthews@guampdn.com	ilmatthews@guampdn.com	Member
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	mindy@kuam.com	mindy@kuam.com	Member
	mpieper@guampdn.com	mpieper@guampdn.com	Member
	news@guampdn.com	пеws@guampdn.com	Member
	news@spbguam.com	news@spbguam.com	Member 1
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	zita@mvguam.com	zita@mvguam.com	Member

Senator Thomas C. Ada



Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

AGENDA PUBLIC HEARING Wednesday, July 23, 2014 Public Hearing Room, *I Liheslaturan Guåhan*

The agenda is as follows:

4:00 pm

The Executive Appointment of Ms. Marian Pizarro to serve as a General Member Representative to the Guam Contractors License Board.

Bill 325-32(COR) V.C. Pangelinan An act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to publishing consumer complaints

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COMMITTEE ON RULES



I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature 155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com E-mail: roryforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator Rory J. Respicio CHAIRPERSON MAJORITY LEADER

July 2, 2014

Senator Thomas C. Ada Vice Chairperson Assistant Maiority Leader

Senator Vicente (Ben) C. Pangelinan Member

Speaker Judith T.P. Won Pat, Ed.D. Member

Senator Dennis G. Rodriguez, Jr. Member

> Vice-Speaker Benjamin J.F. Cruz Member

Legislative Secretary Tina Rose Muña Barnes Member

> Senator Frank Blas Aguon, Jr. Member

Senator Michael F.Q. San Nicolas Member

> Senator V. Anthony Ada Member MINORITY LEADER

Senator Aline Yamashita Member Memorandum

To:

Clerk of the Legislature

Rennae Meno

From:

Senator Rory J. Respicio

Majority Leader & Rules Chair

Subject:

Fiscal Notes

Hafa Adai!

Attached please find the fiscal notes for the bill numbers listed below. Please note that the fiscal notes are issued on the bills as introduced.

FISCAL NOTES:

Bill No. 318-32(LS)

Bill No. 325-32(COR)

Bill No. 326-32(COR)

Bill No. 332-32(LS)

Bill No. 354-32(COR)

Please forward the same to MIS for posting on our website. Please contact our office should you have any questions regarding this matter.

Si Yu'os ma'åse'!



BUREAU OF BUDGET & MANAGEMENT RESEARCH

OFFICE OF THE GOVERNOR
Post Office Box 2950, Hagatña Guam 96932

EDDIE BAZA CALVO GOVERNOR JOSE S. CALVO ACTING DIRECTOR

RAY TENORIO
LIEUTENANT GOVERNOR

JOHN AB PANGELINAN ACTING DEPUTY DIRECTOR

JUL 0 3 2014

Senator Rory J. Respicio Chairperson, Committee on Rules I Mina'trentai Dos na Liheslaturan Guåhan The 32nd Guam Legislature 155 Hesler Place Hagåtna, Guam 96932

Hafa Adai Senator Respicio:

Transmitted herewith is Fiscal Note on the following Bill Nos.: 318-32(LS), 325-32(COR), 326-32(COR), 332-32(LS), and 354-32(COR).

If you have any question(s), please do not hesitate to call the office at 475-9412/9106.

Acting Director

Enclosures

cc: Senator Vicente (ben) Pangelinan

Bureau of Budget & Management Research Fiscal Note for Bill No. 325-32 (COR)

AN ACT TO ADD A \$79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANN	OTATED RELATIVE TO PUBLISHING
CONSUMER COMPLAINTS.	

		<i></i>	Augree athrehe	ution Information		
Dept/Agency Aff	ected: Guam Powe	r Authority		Dept./Agency Head:	Joaquin Flores	
Department's Ge	neral Fund (GF) ap	propriation(s) to date	سر 4-			м
Department's Otl	ner Fund (Specify) :	appropriation(s) to da	te:			-
Total Departme	ent/Agency Approp	riation(s) to date:				80
		Fund Source	Information of Pro	posed Appropriation		
				General Fund:	(Specify Special Fund):	Total:
FY 2013 Unreserved Fund Balance ¹						
FY 2014 Adopted	Revenues			\$0	\$0	Si
FY 2014 Appro. (P.L. 32.068)			\$0	\$0	Si
Sub-total:				\$0	S0	Si
Less appropriatio	n in Bill			\$0	50	S
Total:				S0	\$0	Si
		£s	timated Fiscal Impa	et of Bill		
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Comment on Bill No. 325-32 (COR)

The intent of the bill is to require the Guam Power Authority and the Guam Water Authority to create and publish a consumer complaint report on their websites and transmit same report to the Governor of Guam and Legislature on a monthly basis. These two (2) Authorities support transparency; however, with the hundreds of interactions each day in customer service areas, processing of permits and management issues; concerns have been made for the need to clarify and define the word, "complaint." For example, will complaints resulting in same day resolution be part of the report? With the passage of this bill, these two (2) authorities will have to dedicate resources (people and money) for the management and implementation of this unfunded program mandate. Resources may not be available. The estimated cost for implementing this program is not available at this time. However, with the dedication of personnel resources to gather, monitor and prepare the report on a monthly basis, cost will be significant to comply with the mandate of this proposed bill.

I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature 155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com

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Senator Rory J. Respicio CHAIRPERSON MAIORITY LEADER

April 30, 2014

Senator Thomas C. Ada VICE CHAIRPERSON ASSISTANT MAJORITY LEADER

Senator

Vicente (Ben) C. Pangelinan Member

Speaker Judith T.P. Won Pat, Ed.D. Member

Senator Dennis G. Rodriguez, Jr. Member

> Vice-Speaker Benjamin J.F. Cruz Member

Legislative Secretary Tina Rose Muña Barnes Member

Senator Frank Blas Aguon, Jr. Member

Senator Michael F.Q. San Nicolas Member

> Senator V. Anthony Ada Member MINORITY LEADER

Senator Aline Yamashita Member

MEMORANDUM

To: Rennae Meno

Clerk of the Legislature

Attorney Therese M. Terlaje

Legislative Legal Counsel

Senator Rory J. Respicio From:

Chairperson of the Committee on Rules

Subject: Referral of Bill No. 325-32(COR)

As the Chairperson of the Committee on Rules, I am forwarding my referral of Bill No. 325-32(COR).

Please ensure that the subject bill is referred, in my name, to the respective committee, as shown on the attachment. I also request that the same be forwarded to all members of I Mina'trentai Dos na Liheslaturan Guåhan.

Should you have any questions, please feel free to contact our office at 472-7679.

Si Yu'os Ma'åse!

Attachment

COMMITTEE ON RULES



I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature 155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com E-mail: roryforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator Rory J. Respicio CHAIRPERSON MAIORITY LEADER

May 5, 2014

Senator Thomas C. Ada VICE CHAIRPERSON ASSISTANT MAJORITY LEADER

VIA E-MAIL

john.rios@bbmr.guam.gov

Senator Vicente (Ben) C. Pangelinan Member John A. Rios Director Bureau of Budget & Management Research P.O. Box 2950 Hagåtña, Guam 96910

Speaker Judith T.P. Won Pat, Ed.D. Member

Tiagatila, Guaili 50510

Senator Dennis G. Rodriguez, Jr. Member RE: Request for Fiscal Notes-Bill Nos. 325-32 (COR) through 330-32(COR)

ez, Jr. Hafa Adai Mr. Rios:

Vice-Speaker Benjamin J.F. Cruz Member Transmitted herewith is a listing of *I Mina'trentai Dos na Liheslaturan Guåhan's* most recently introduced bills. Pursuant to 2 GCA §9103, I respectfully request the preparation of fiscal notes for the referenced bills.

Legislative Secretary Tina Rose Muña Barnes Member Si Yu'os ma'åse' for your attention to this matter.

Senator Frank Blas Aguon, Jr. Member Very Truly Yours,

Senator Michael F.Q. San Nicolas Member

Senator Rory J. Respicio

1 Cory J. Respicio

Chairperson of the Committee on Rules

Senator
V. Anthony Ada
Member
MINORITY LEADER

Attachment (1)

Senator Aline Yamashita Member

Cc: Clerk of the Legislature

Bill Nos.	Sponsors	Title
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A \$79108TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.
326-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO AMEND A §8502 CHAPTER8OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO INCREASING THE CAP ON CUSTOMER-GENERATOR POWER SERVICE ENTRANCE CAPACITY FOR NON- RESIDENTIAL CLASS CUSTOMERS.
327-32 (COR)	T. R. MUÑA BARNES	AN ACT RELATIVE TO AMENDING 12 GCA § 5135 (D) TO PLACE THE GHURA 500 LOT SALE FUND UNDER THE CUSTODIANSHIP, DISCRETION AND PURVIEW OF THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY.
328-32 (COR)	T.C. Ada R.J. Respicio	AN ACT TO APPROVE AND ADOPT THE CIP SCHEDULE AND LAND USE DESIGNATIONS IN THE JOSE D. LEON GUERRERO COMMERCIAL PORT OF GUAM MASTER PLAN UPDATE 2013 REPORT.
329-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT NO. 2-1 NEW, TRACT 132, MUNICIPALITY OF AGAT, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE (C).
330-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT 2-R3, BLOCK 2, TRACT 172, MUNICIPALITY OF DEDEDO, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN 2014 (Second) Regular Session

Bill No. 325-32 (COK)

Introduced by:

V.C. Pangelinan

AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings and Intent. *I Liheslaturan Guåhan* finds that pursuant to § 12001.1 and § 12001.2 Chapter 12 of Title 12 Guam Code Annotated, the ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These rights take into consideration the single choice residents have when selecting public utility providers and the inevitable increase of utility rates over time. The Ratepayer Bill of Rights establishes methods of communication to inform the general public about proposed rate increases, the finances of a Public Utility and allows for input and participation regarding any proposed rate increases.

I Liheslaturan Guåhan also recognizes the importance that the Ratepayer Bill of Rights affords the public and seeks to further empower ratepayer voices to include consumer complaints filed with public utility services. It is the intent of I Liheslaturan Guåhan to ensure ratepayer concerns are addressed and accurately communicated by establising additional measures that will be necessary to facilitate the distribution of ratepayer concerns among members of the Consolidated Commission on Utilities, the Public Utilities Commission and the people of Guam.

Section 2. § 79108 is hereby added to Chapter 79 of Title 12 Guam

Code Annotated to read as follows:

"§79108 Publishing Consumer Complaints.

Within ninety (90) days of the enactment of this section, the Commission shall adopt a policy via Board Resolution, that establishes the acceptance, review and, distribution of Consumer complaints filed with either the Guam Power Authority or Guam Waterworks Authority. Such policy shall include the creation of a reporting template, herein referred to as the Consumer Complaint Report, which will categorize the type of complaint lodged with each entity, the date the complaint was lodged, and the manner in which said complaint was addressed.

The Commission shall publish the Consumer Complaint Report on the twentieth (20th) day following the end of each calendar month on its website and shall transmit the same within fifteen (15) days after the end of every calendar quarter, to *I Maga'låhen Guåhan*, the Speaker of *I Liheslaturan Guåhan* and the Public Utilities Commission."

Section 2. Effective Date. This Act *shall* become effective upon enactment.